



HARTFORD PUBLIC LIBRARY

A Place For You

Strategic Plan 2022-2025



A Place For All

THE MISSION

Hartford Public Library is a vital civic anchor in the City of Hartford, providing free resources that inspire reading, guide learning and encourage individual exploration.

THE VISION

We envision a future where all people are inspired by reading, learning and exploration to realize their dreams, prosper and thrive, while working together to create safe and sustainable communities.

We will center community priorities and voices in our work and serve as a national model for 21st century urban libraries.



GOAL ONE:

SUPPORT AND EXPAND

our existing strength in broad education programming

BUILD

on our role in elevating existing community assets including local artists and businesses

STRENGTHEN

our ability to respond to social service requests

DEVELOP

processes to evaluate existing programs and explore new opportunities

SERVICES



GOAL THREE:

ENHANCE & EXPAND
services located at a branch
or partner locations

REIMAGINE
mobile outreach

INCREASE ACCESS
at all library locations and virtually

OUTREACH



GOAL FOUR:

STRENGTHEN
commitment to equity,
diversity and inclusion

ENCOURAGE,
support, and provide adequate
resources for staff community
engagement work

ENABLE
employees to learn and grow

STAFF

This strategic plan articulates a vision for the coming years for Hartford Public Library and includes strategies on how we can work with partners and stakeholders to meet the needs of our customers, our staff and the Hartford community, while exploring opportunities for growth. We know Hartford Public Library is a trusted resource in the city and we look forward to expanding our reach and maintaining our position as a leading 21st century urban library. Feedback and guidance from the community will be critical to executing this plan.

Hartford Public Library conducted its last strategic planning process in 2017 and was making progress toward meeting the goals outlined in that document when the COVID-19 pandemic arrived and necessitated a closure of physical locations and a pause on in-person programming and events. However, the library pivoted to serve the immediate needs of the community, offering contactless book pickup, loaning out Wi-Fi hotspots and becoming a distribution site for COVID-19 vaccines and test kits. We also partnered with FoodShare to provide shelf-stable groceries and fresh produce at our Barbour Library.

Time and time again Hartford Public Library has proven itself to be a vital civic anchor in the City of Hartford and we look forward to continuing to work with our customers, staff and community to increase access to our programs and services and identify strategic opportunities for expansion.

To view the full plan online, scan the QR code on the back of this booklet.

A handwritten signature in black ink, appearing to read 'Bridget E. Quinn', with a stylized flourish at the end.

Bridget E. Quinn
President & CEO



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